

Social Contexts in Medicine (SCIM) Patient Survey

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Background on SCIM:

In August 2013, Tulane University School of Medicine launched the Social Contexts in Medicine (SCIM) program as a subset of the Foundation in Medicine (FIM) course and began to enroll first and second year students to follow patients within the New Orleans community and their primary care physicians for a two year relationship in order to allow first-hand experience of the complex social factors that affect health and illness of patients. In February 2017, Drake et.al published results from a survey study that showed that SCIM students developed more positive attitudes towards the underserved than did their peers that did traditional clinic-based preceptorships. They also had a follow up idea to continue improvement of SCIM by evaluating the patient experience to see if they felt that they had benefited from the SCIM program, whether they enjoyed it, and to see if they had any other ideas for improvement of the program.

Directions: Please circle your one box answer for each of the questions.

1. What was your opinion of doctors before participating in SCIM?

1 Low	2	3 No opinion	4	5 High
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2. What is your opinion of doctors after participating in SCIM?

1 Low	2	3 No opinion	4	5 High
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3. Prior to participating in SCIM, what was your opinion of the healthcare system?

1 Complete distrust	2	3 Neutral	4	5 I have full faith in doctors
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4. After participating in SCIM, what is your opinion of the healthcare system?

1 Complete	2	3 Neutral	4	5 I have full faith
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distrust				in doctors
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5. How much did you feel like the student improved your ability to access healthcare?

1 They didn't	2	3 No opinion	4	5 A lot
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6. Was the frequency of visits adequate/enough to provide sufficient help, or would you have preferred a different amount of visits?

1 Too many visits	2	3 Correct amount	4	5 Too few visits, wanted more
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7. How often would the student keep you informed about when they would arrive to your home?

1 Never	2	3 Sometimes	4	5 Always
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8. How often did the student explain things in a way that was easy to understand?

1 Never	2	3 Sometimes	4	5 Always
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9. How often did you feel that the student listened carefully to you?

1 Never	2	3 Sometimes	4	5 Always
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10. How often did the student treat you with courtesy and respect?

1 Never	2	3 Sometimes	4	5 Always
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11. Would you participate in SCIM again?

1 Definitely no.	2 Probably no.	3 Unsure	4 Probably yes	5 Definitely yes
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12. Would you recommend this program to family or friends if they wanted assistance at home?

1 Definitely no.	2 Probably no.	3 Unsure	4 Probably yes	5 Definitely yes
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13. Please rate this program on a scale of 1-5.

1 being the worst home health possible and 5 being the best home health possible.

Rating:

1 Worst	2	3 Average	4	5 Best
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Open Answer Questions

14. What were some valuable aspects of having students help you with your care?

15. What were some difficulties you faced working with the student?